

PENDRIVE/GOOGLE DRIVE & MOBILE CLASSES

TERMS & DESCRIPTIONS

1. Duration:

- Hours of per video- approx. 1.5 to 2 hours
- No. of Video files: as per recording of latest batch
- Storage space: as per number of classes

2. **Amendments:** Necessary amendments if any will be provided.

3. Delivery:

- Will be dispatched to the address within 3-4 Working Days from the date of order placed.
- If you reside in KOLKATA / HOWRAH or nearby locations, its mandatory that you need to collect the books from our CENTRE itself. No books will be couriered in nearby locations of KOLKATA / HOWRAH etc.

4. Video Validity and Extension:

Validity	3 MONTHS / 6 MONTHS / 9 MONTHS / 1 YEAR AS PER ENROLLMENT EXTENSION IS NOT POSSIBLE
Views	2 Views per video. If views are lost due to technical issues faced while playing the videos, it will be restored only when views get fully exhausted. The errors need to be reported with attached snapshots at the earliest to our email id

5. Refund Policy:

As of now we do not provide any option for cancellation of products and/or services you have purchased.

Once a product/service has been purchased by you, we cannot provide any refund, either totally or partially.

We suggest that first you go through the demos and/or free to use contents/products/services before you purchase.

6. Payment options:

You can enroll by paying as per any of the following options through online mode only.

- Net banking
- Google Pay (Via “Bank Transfer” option)
- Phone pe (Via “Bank Transfer” option)
- Paytm Bank
- Cash / Cheque Deposit Directly in our Bank
- UPI payment

7. Batch Transfer:

Enrolment is for the specific batch only. Batch transfers are not permitted.

8. Doubts During the Classes:

You can mail your query in d2hclasses@mohitsir.com

Frequent **LIVE QUERY SESSION** are also held

9. SYSTEM SPECIFICATIONS:

(A) LAPTOP / DESKTOP / COMPUTER CLASSES:

- Classes will play through a Software and it will be run /install in both Laptop & Desktop / Computer (Computer /Desktop Monitor size should not be more than 17” inches) should have required specification of 2 GB **RAM** or more & 32 Bit Operating System or more. Temp files should be deleted from C Drive, and should not have several movies, files, etc on its hard disk.
- The Operating System of Laptop / Computer / Desktop must be Windows 7 Professional only or more and not IOS.
- Ear phone, for better concentration and audio quality.
- Internet connection will be required through entire time when you play videos but it will consume only 5-10 MB data per video class of 2 Hrs approx...

(B) MOBILE APP CLASSES:

- Classes will be play only in Android Mobile – Above 6.1 version with minimum 3 GB RAM & not for IOS Operating System..
- Classes are in streaming mode like YouTube.
- Mobile phone’s version **FROM 2019 ONWARDS** (Not older then this).

10. Uninstall / Disable*

a. **Disable-** Remote Desktop Connection from control pan

b. Uninstall- Antivirus - MacAfee/ Avast / Avg or any other free wares are not supported.

Turn off windows firewall if not using any antivirus.

* During the time the videos are being played on your system.

11. Helpline NO.:

MON to SAT between 10 AM to 07 PM or write us at
d2hclasses@mohitsir.com.

IMPORTANT POINTS:

- ❖ HANDOUTS IF ANY WILL BE PROVIDED ONLY IN SOFT COPY MODE.
- ❖ IF DUE TO COVID19 WE AREN'T ABLE TO SEND HARDCOPY OF MATS OR THERE IS ANY DELAY IN SENDING THEN WE SHALL PROVIDE SOFTCOPIES OF MATS SO THAT YOUR LEARNING DOESN'T STOP.
- ❖ IF YOU SELECTED PENDRIVE INSTEAD OF GOOGLE DRIVE BUT DUE TO COVID19 WE AREN'T ABLE TO SEND IT THEN WE SHALL CONVERT IT INTO GOOGLE DRIVE MODE & REFUND THE COST OF PENDRIVE ONLY.
- ❖ **THERE IS NO POLICY OF DEVICE CHANGE IN ANY CIRCUMSTANCES.**
- ❖ **YOU HAVE TO INSTALL YOUR CLASSES WITHIN 15 DAYS** OTHERWISE your classes will expire without any refund.

Any attempt to record the class audio or video or both will lead to cancellation of CLASSES WITHOUT REFUND and Legal action will be taken for infringement of copyrights and others laws.